Reply to Office action of February 26, 2004

## **Listing of Claims:**

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (previously presented): A computerized method of providing a service comprising steps of:

receiving, by an e-mail-invoked application server, an e-mail message addressed to a nickname address of a recipient utilizing a network, wherein the e-mail includes content;

storing a portion of the e-mail message in a database;

determining an actual address of the recipient;

transmitting the e-mail message to the actual address of the recipient utilizing the network; and

invoking at least one application to provide the service responsive to the content of the e-mail received by the e-mail-invoked application server.

- 2. (previously presented): A method as recited in claim 1, wherein information coupled with the e-mail message is stored in the database.
- 3. (previously presented): A method as recited in claim 1, wherein the at least one application is selected from the group consisting of a lead tracking application, a job requisitioning application, an event planning application, a task list management application, a project management application, and an accountability application.

- 4. (previously presented): A method as recited in claim 1, wherein a reply to the e-mail message is utilized to advance the processing of a task.
- 5. (previously presented): A method as recited in claim 1, wherein the at least one application summarizes an interaction between one or more users of the e-mail-invoked application server.
- 6. (original): A method as recited in claim 5, wherein a task list is generated to summarize the interaction.
- 7. (original): A method as recited in claim 1, wherein an event is utilized to organize information from the database.
- 8. (original): A method as recited in claim 1, wherein an event is utilized to advance the processing of a task.
- 9. (previously presented): A method as recited in claim 1, wherein a reply to the e-mail message is utilized to generate another e-mail message to obtain information for the database.
- 10. (canceled):
- 11. (previously presented): A method as recited in claim 1, wherein the e-mail message includes an attachment.

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12. (previously presented): A method as recited in claim 1, wherein the e-mail message has one or more attributes, and further comprising steps of:

generating an index based on the one or more attributes of the e-mail message; and

storing the index in the database.

- 13. (currently amended): A method as recited in claim 1, further comprising categorizing the content into one or more categories, and permitting retrieval of information from the database according to at least one of the one or[e] more categories.
- 14. (previously presented): A method as recited in claim 1, further comprising steps of:

analyzing information in the database;

generating one or more summaries of the information responsive to the step of analyzing;

storing the one or more summaries in the database; and permitting retrieval of at least one of the summaries from the database utilizing the network.

15. (previously presented): A computer program embodied on a computer readable medium for managing information transmitted utilizing a network, comprising:

a code segment for receiving, by an e-mail-invoked application server, an e-mail message addressed to a nickname address of a recipient utilizing a network, wherein the e-mail includes cont nt;

a code segment for storing a portion of the e-mail message in a database;

a code segment for determining an actual address of the recipient;

a code segment for transmitting the e-mail message to the actual address of the recipient utilizing the network; and

a code segment for invoking at least one application to provide the service responsive to the content of the e-mail received by the e-mail-invoked application server.

- 16. (previously presented): A computer program as recited in claim 15, wherein information coupled with the e-mail message is stored in the database.
- 17. (previously presented): A computer program as recited in claim 15, wherein the at least one application is selected from the group consisting of a lead tracking application, a job requisitioning application, an event planning application, a task list management application, a project management application, and an accountability application.
- 18. (previously presented): A computer program as recited in claim 15, wherein a reply to the e-mail message is utilized to advance the processing of a task.
- 19. (previously presented): A computer program as recited in claim 15, wherein the at least one application summarizes the interaction between one or more users of the e-mail-invoked application server.

- 20. (original): A computer program as recited in claim 19, wherein a task list is generated to summarize the interaction.
- 21. (original): A computer program as recited in claim 15, wherein an event is utilized to organize information from the database.
- 22. (original): A computer program as recited in claim 15, wherein an event is utilized to advance the processing of a task.
- 23. (previously presented): A computer program as recited in claim 15, wherein a reply to the e-mail message is utilized to generate another e-mail message to obtain information for the database.
- 24. (canceled)
- 25. (previously presented): A computer program as recited in claim 15, wherein the e-mail message includes an attachment.
- 26. (previously presented): A computer program as recited in claim 15, wherein the e-mail message has one or more attributes, and further comprising:
- a code segment for generating an index based on the one or more attributes of the e-mail message; and
  - a code segment for storing the index in the database.

27. (previously presented): A computer program as recited in claim 15, further comprising:

a code segment for categorizing the content into one or more categories; and

a code segment for permitting retrieval of information from the database according to at least one of the one or more categories.

28. (previously presented): A computer program as recited in claim 15, further comprising:

a code segment for analyzing information in the database;

a code segment for generating one or more summaries of the information responsive to the code segment for analyzing; and

a code segment for storing the one or more summaries in the database; and

a code segment for permitting retrieval of at least one of the summaries from the database utilizing the network.

29. (previously presented): A system for managing information transmitted utilizing a network, comprising:

logic for receiving, by an e-mail-invoked application server, an e-mail message addressed to a nickname address of a recipient utilizing a network, wherein the e-mail includes content;

logic for storing a portion of the e-mail message in a database; logic for determining an actual address of the recipient;

logic for transmitting the e-mail message to the actual address of the recipient utilizing the network; and

logic for invoking at least one application to provide the service responsive to the content of the e-mail received by the e-mail-invoked application server.

- 30. (previously presented): A system as recited in claim 29, wherein information coupled with the e-mail message is stored in the database.
- 31. (previously presented): A system as recited in claim 29, wherein the at least one application is selected from the group consisting of a lead tracking application, a job requisitioning application, an event planning application, a task list management application, a project management application, and an accountability application.
- 32. (previously presented): A system as recited in claim 29, wherein a reply to the e-mail message is utilized to advance the processing of a task.
- 33. (previously presented): A system as recited in claim 29, wherein the at least one application summarizes the interaction between one or more users of the e-mail-invoked application server.
- 34. (original): A system as recited in claim 33, wherein a task list is generated to summarize the interaction.

- 35. (original): A system as recited in claim 29, wherein an event is utilized to organize information from the database.
- 36. (original): A system as recited in claim 29, wherein an event is utilized to advance the processing of a task.
- 37. (previously presented): A system as recited in claim 29, wherein a reply to the e-mail message is utilized to generate another e-mail message to obtain information for the database.
- 38. (canceled)
- 39. (previously presented): A system as recited in claim 29, wherein the e-mail message includes an attachment.
- 40. (previously presented): A system as recited in claim 29, wherein the e-mail message has one or more attributes, and further comprising:

logic for generating an index based on the one or more attributes of the e-mail message; and

logic for storing the index in the database.

- 41. (previously presented): A system as recited in claim 29, further comprising:
  logic for categorizing the content into one or more categories; and
  logic for permitting retrieval of information from the database according
  to at least one of the one or more categories.
- 42. (previously presented): A system as recited in claim 29, further comprising: logic for analyzing information in the database;

logic for generating one or more summaries of the information responsive to the logic for analyzing; and

logic for storing the one or more summaries in the database and logic for permitting retrieval of at least one of the summaries from the database utilizing the network.

- 43. (previously presented): A method as recited in claim11 wherein the step of invoking at least one application is responsive to the attachment.
- 44. (previously presented): A computer program as recited in claim 25 wherein the code segment for invoking at least one application is responsive to the attachment.
- 45. (previously presented): A system as recited in claim 39 wherein the logic for invoking at least one application is responsive to the attachment.